



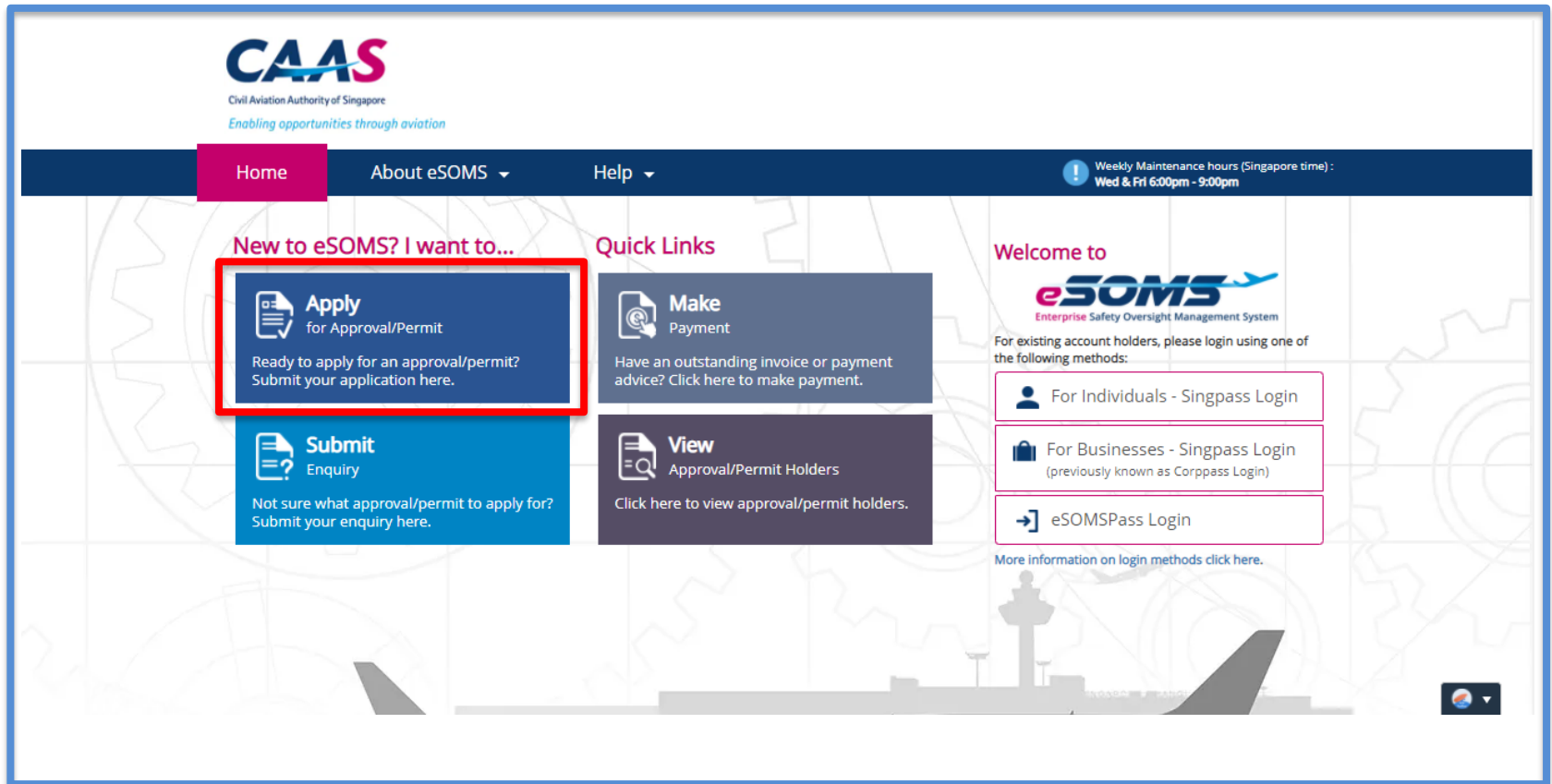
# A guide for application process **UA Operator Permit**

# 4 Stages Process

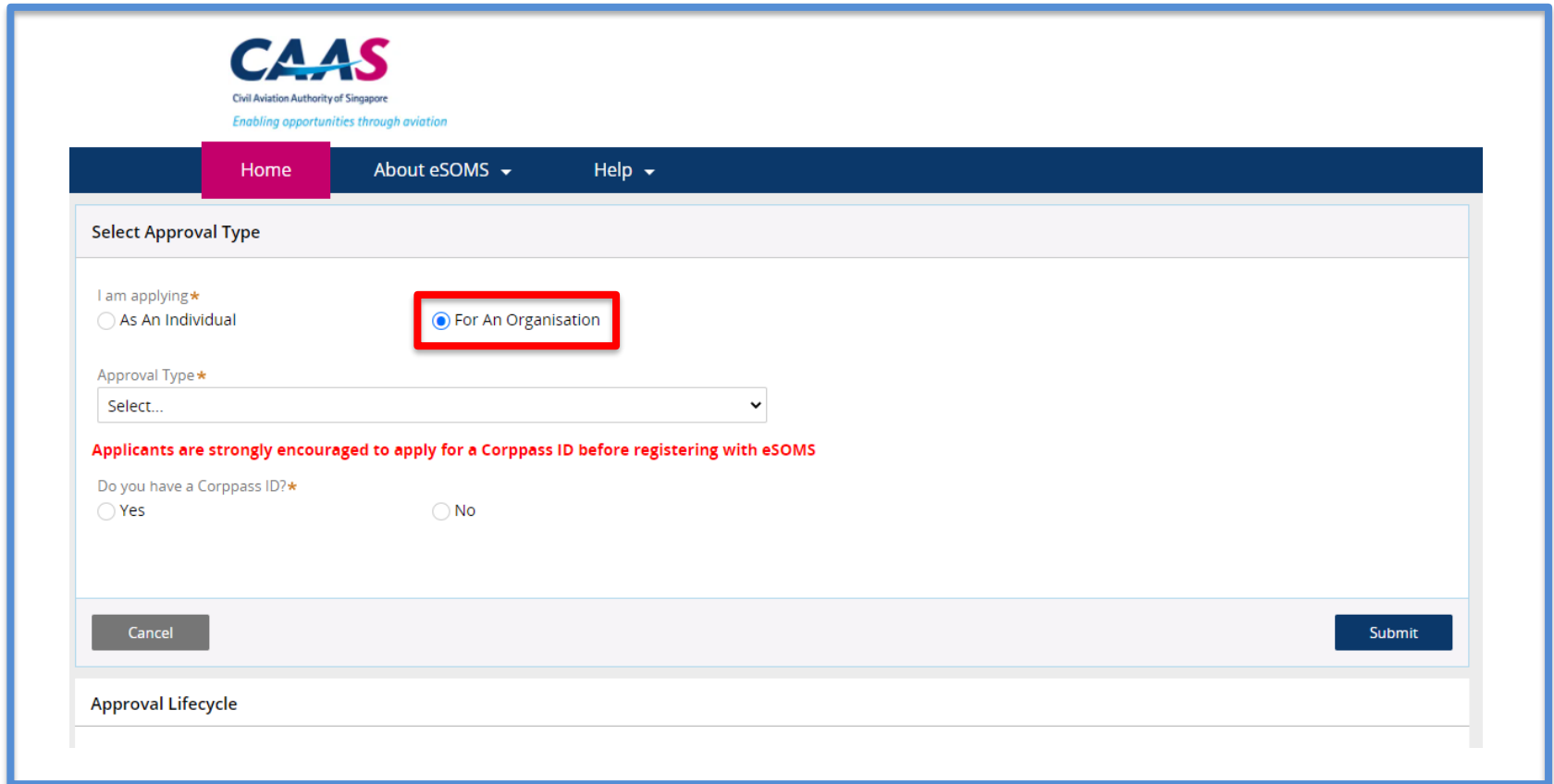
1. Register via eSOMS website
2. Submitting Application
3. Making Payment
4. Evaluation
5. Downloading Approval

Register via eSOMS website

## Step 1: Select 'Apply for Approval/Permit' on [esoms.caas.gov.sg](https://esoms.caas.gov.sg)



## Step 2: Select 'For An Organisation'.



The screenshot displays the CAAS (Civil Aviation Authority of Singapore) eSOMS registration interface. The header includes the CAAS logo and tagline, along with navigation links for Home, About eSOMS, and Help. The main section is titled 'Select Approval Type' and contains the following elements:

- I am applying\***: Two radio button options. 'As An Individual' is unselected, and 'For An Organisation' is selected and highlighted with a red rectangular box.
- Approval Type\***: A dropdown menu currently showing 'Select...'.
- Applicants are strongly encouraged to apply for a Corppass ID before registering with eSOMS**: A red text prompt.
- Do you have a Corppass ID?\***: Two radio button options, 'Yes' and 'No', both of which are unselected.
- Buttons**: 'Cancel' and 'Submit' buttons are located at the bottom of the form.
- Approval Lifecycle**: A section header at the very bottom of the page.

### Step 3: Select 'Operator Permit (UOP)' from the drop down list.

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Home About eSOMS Help

Select Approval Type

I am applying★

☐ As An Individual ☒ For An Organisation

Approval Type★

Operator Permit (UOP) ▼

- Design and Production**
  - Design Organisation Approval (DOA)
  - Production Organisation Approval (POA)
  - Repair Design Approval (RDA)
  - Supplemental Type Certificate (STC)
  - Singapore Technical Standard Order (STSO)
  - Type Certificate (TC)
- Maintenance**
  - Maintenance Organisation Approval (MOA)
- Training**
  - Air Traffic Control Training Organisation (ATCTO)
  - Aviation Training Organisation - Flying Training Organisation / Type Rating Training Organisation (ATO-FTO-TRTO)
  - Maintenance Training Organisation (MTO)
  - FSTD Certificate of Qualification (SIM)
  - UA Basic Training Organisation (UABTO)
  - UA Training and Assessment Organisation (UATO)
- Unmanned Aircraft**
  - Activity Permit Class 2 (AP2)
  - Discharge Permit (DP)
  - Operator Permit (UOP)**

Submit

## Step 4: Select 'No' for Corppass

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Home About eSOMS Help

Select Approval Type

I am applying★  
☐ As An Individual ☒ For An Organisation

Approval Type★  
Operator Permit (UOP) ▼

**Applicants are strongly encouraged to apply for a Corppass ID before registering with eSOMS**

Do you have a Corppass ID?★  
☐ Yes ☒ No

Additional Questions related to Application

You have selected Initial application for Operator Permit (UOP).  
To help us process your application, kindly provide these details.

Is your organisation based in Singapore?★  
☐ Yes ☐ No

**Step 1a:** For first time applicant who have registered their UA via UA portal should already have an eSOMS account. Login via your respective login methods.

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Home About eSOMS Help

Weekly Maintenance hours (Singapore time) :  
Wed & Fri 6:00pm - 9:00pm

**New to eSOMS? I want to...**

**Apply**  
for Approval/Permit  
Ready to apply for an approval/permit?  
Submit your application here.

**Submit**  
Enquiry  
Not sure what approval/permit to apply for?  
Submit your enquiry here.

**Quick Links**

**Make**  
Payment  
Have an outstanding invoice or payment  
advice? Click here to make payment.

**View**  
Approval/Permit Holders  
Click here to view approval/permit holders.

**Welcome to eSOMS**  
Enterprise Safety Oversight Management System

For existing account holders, please login using one of the following methods:

- For Individuals - Singpass Login
- For Businesses - Singpass Login  
(previously known as Corppass Login)
- eSOMSPass Login

More information on login methods click here.



# Submitting Application

**Step 5:** Fill up the applicant details. All the fields with \* are compulsory fields. Please ensure that you enter the details correctly. Any amendment required later will lead to delay in the application process.

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A<sup>-</sup> | A | A<sup>+</sup> Within CAAS eSOMS Enter keyword here

Home About eSOMS Help

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### Applicant Details

Salutation\*  
Select...

First Name/Given Name\* Last Name/Surname\*

Enter either NRIC or Passport Number\*

NRIC/FIN Passport

Designation\* Email\*

Country/Region\* Area Code Phone Number\* Note: If t


Country/Region\* State

Street / Building\* Postal Code\*


Street and number, P.O. box, c/o

**Note:**  
Check that the country code and mobile number are entered correctly. Otherwise the user won't be able to receive the OTP via SMS, which is required to login.  
  
Do not enter the area code if it is not applicable to the mobile number. Else, the OTP will be sent to the wrong number.

## Step 6: Provide details of the Unmanned Aircraft




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Home About eSOMS Help

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Wed & Fri 6:00pm - 9:00pm

1 Applicant/Organisation Details 2 Formal Application Details 3 Upload Documents 4 Preview Application

▼ Add Unmanned Aircraft

 Add Item  Delete

▼ Unmanned Aircraft 1

Brand★  
DJI

Model★  
Mavic Pro

Power Source★  
LiPo 4S Battery, 15.2V 1200

Length (m)★  
0.27

Wingspan or width (m)★  
0.27

Total take-off wt. (including payload)(kg)★  
0.74

Maximum Flight Duration (min)★  
27.00

Type of Payload★  
Stock gimbal and GoPro Hero 7

Maximum flight speed (m/s)★  
18.00

Maximum height capable (ft)★  
500.00

**To add a record**  
Click on **Add item** to include additional record.

**To remove a record**  
Click on any field of the unwanted record and click on **Delete** to remove the record.

**Note:**  
Type of payload could include: Gimbal, camera.  
If you are using the default camera and gimbal,  
please state 'default camera and gimbal'.

## Step 7: Provide frequency details

The screenshot shows the 'Frequency Details' page of the CAAS eSOMS system. The page includes a header with the CAAS logo, Singapore Government branding, and navigation links. A dark blue navigation bar contains 'Home', 'About eSOMS', and 'Help'. Below this, the 'Frequency Details' section is active, showing a list of frequencies. A table with columns 'Frequency Range\*', 'Unit', 'Output Power (mW)\*', and 'Unit\*' is displayed. The first row shows 'Others' in the frequency range, 'MHz' in the unit, and '100.00' in the output power. A red box highlights the 'Add Item' and 'Delete' buttons above the table. Another red box highlights the 'Delete' button in the table's first row. A third red box highlights the 'Frequency Range\*' dropdown menu. A fourth red box highlights the 'If 'others' selected, please input alternative radio frequencies range\*' field, which contains '2.2 Ghz - 2.483 Ghz'. A fifth red box highlights the 'Unit\*' field, which has radio buttons for 'mW EIRP' (selected) and 'mW ERP'. A sixth red box highlights the 'Output Power (mW)\*' field, which contains '100.00'. A seventh red box highlights the 'Unit\*' field, which contains 'MHz'. A callout box explains that to add a record, the user should click on 'Add item', and to remove a record, the user should click on any field of the unwanted record and then click on 'Delete'. Another callout box explains that if 'others' frequency range is selected, the user should specify an alternate radio frequencies range with appropriate units.

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A<sup>-</sup> | A | A<sup>+</sup> Within CAAS eSOMS Enter keyword here

Weekly Maintenance hours (Singapore time) :  
00pm - 9:00pm

Home About eSOMS Help

Frequency Details

All frequencies (MHz) and corresponding output power (mW)

+ Add Item - Delete

Frequency Range*	Unit	Output Power (mW)*	Unit*
Others	MHz	100.00	<input checked="" type="radio"/> mW EIRP <input type="radio"/> mW ERP

If 'others' selected, please input alternative radio frequencies range\*

2.2 Ghz - 2.483 Ghz

If 'others' frequency range is selected, specify alternate radio frequencies range with appropriate units.

To add a record  
Click on **Add item** to include additional record.

To remove a record  
Click on any field of the unwanted record and click on **Delete** to remove the record.

## Step 8: Provide details on the type of operations that the unmanned aircraft will be performing

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Enter keyword here

Home About eSOMS

Type of Operations

+ Add Item x Delete

**Operation** Others Others

**Others, please specify** Site survey


Details Of Activity

Site survey of terrain at Bukit Timah Hill


To add a record  
Click on **Add item** to include additional record.

To remove a record  
Click on any field of the unwanted record and click on **Delete** to remove the record.

## Step 10: Upload mandatory documents and additional documents




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A<sup>-</sup> | A | A<sup>+</sup> Within CAAS eSOMS Enter keyword here 

Home About eSOMS Help

Weekly Maintenance hours (Singapore time):  
Wed & Fri 6:00pm - 9:00pm


### Mandatory Documents

Note : If N/A is checked, please provide justification in remark column.

	Name	File	Category	Attach	N/A	Remark	
1	<input type="text"/>		ACRA Document	<input type="button" value="Upload"/>	<input type="checkbox"/>	<input type="text"/>	
2	<input type="text"/>		Operations Manual	<input type="button" value="Upload"/>	<input type="checkbox"/>	<input type="text"/>	

### Additional Documents

Document not found in the above list? You may upload additional supporting documents here.

 Add Row

Name	File	Category
------	------	----------

Click on "Upload" and there will be a pop-out window to upload the file.

Operations Manual and ACRA Document (for first time company-based applicants only) are mandatory.

## Step 10: Upload mandatory documents and additional documents

The screenshot shows a web application interface for document upload. A modal dialog titled "Attach Documents" is open, featuring a large dashed box for file dropping, a paperclip icon, and a "Select file" button. A red box highlights the "Select file" button, with an arrow pointing to it from a text box that says "Select the file to be uploaded." The background interface includes a sidebar with "Applicant/Organisation Details" and "Mandatory Documents" sections, and a main area with a table for document details. The top of the page shows "Approval Application (CAAS/DGP/2021/0055)" and an "Actions" menu.

Approval Application (CAAS/DGP/2021/0055)

1 Applicant/Organisation Details

Mandatory Documents

Note : If N/A is checked, please

	Name
1	
2	

Attach Documents

Drag and drop file here

or

Select file

Note : You are allowed to upload only one file in this screen.

Cancel

Attach

Cancel Back Save Continue

Select the file to be uploaded.

## Step 10: Upload mandatory documents and additional documents

The screenshot shows a mobile application interface with a pop-up window titled "Attach Documents". The background shows the "Approval Application (CAAS/DGP/2)" screen with a "Mandatory Documents" section. The pop-up window contains a large dashed box with a paperclip icon and the text "Drag and drop file here" or "Select file". Below this, a note states: "Note : You are allowed to upload only one file in this screen." A table with two columns, "Name" and "File", is shown. The first row contains "test\_1" and "test\_1.pdf". A red box highlights the table, and a red arrow points from a text box to the table. The text box says: "Ensure that the correct file is uploaded and attached before closing the pop-out window". At the bottom of the pop-up, there are "Cancel" and "Attach" buttons. The "Attach" button is highlighted with a red box. The background application has "Cancel", "Back", "Save", and "Continue" buttons at the bottom.

Name *	File
test_1	test_1.pdf



## Step 11: Preview all application details and complete declaration before submitting.

### Additional Documents

Document not found in the above list? You may upload additional supporting documents here.

Name	File	Category	Attach	Remark	
No items					

### Declaration

☒ I hereby declare that the information provided is complete, true, accurate, and complies with the respective requirements as stated under Singapore Air Navigation Order. I further declare that there have been no accidents/incidents that have occurred in relation to activities conducted under the ambit of this OP.

☒ I agree that CAAS may collect, use, and disclose my personal data to the Government of the Republic of Singapore and other public agencies, and aviation authorities, as provided in this application form, or obtained by CAAS as a result of processing my application for the purposes of assessing my application and the administration of any regulatory document that may be granted by CAAS, verification of regulatory documents issued by CAAS, or enforcing and ensuring my compliance with the relevant transport safety regulatory requirements.

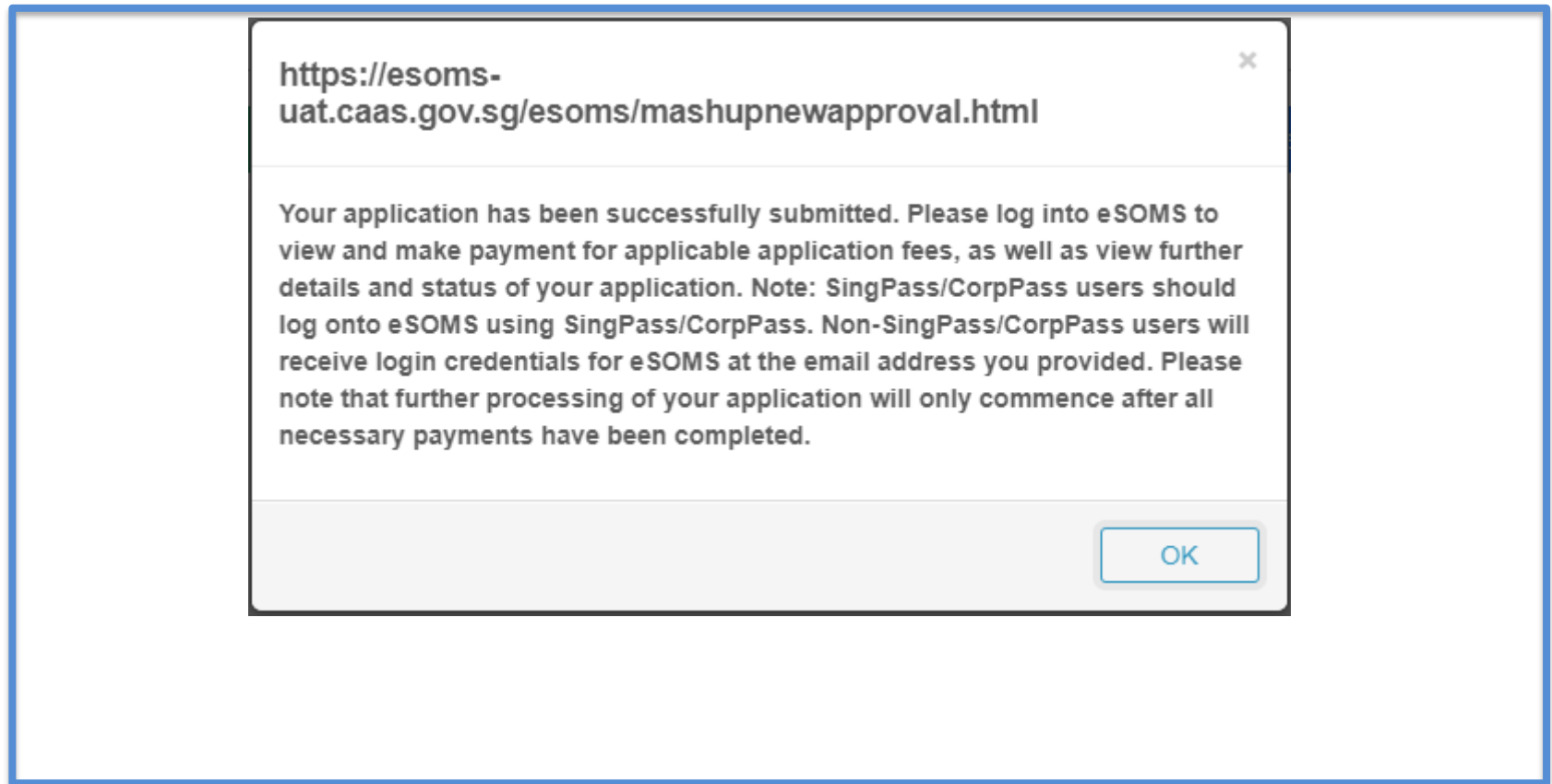
I agree that CAAS may collect, use and disclose my personal data and contact information including email addresses, phone numbers and postal addresses, which I have provided in this form, for the following purposes: (1) to receive information and updates from CAAS on safety and regulations (2) to receive information from CAAS on aviation-related events and training.

By providing to CAAS personal data on behalf of another individual, I warrant to CAAS that all the necessary consents required in accordance with all applicable personal data protection or data protection legislation, including but not limited to the PDPA, have been obtained from that individual, and that I have notified him/her of the purpose for which I obtained his/her personal data. Please visit our website([www.caas.gov.sg/privacy-statement](http://www.caas.gov.sg/privacy-statement)) for further details on our privacy statement.

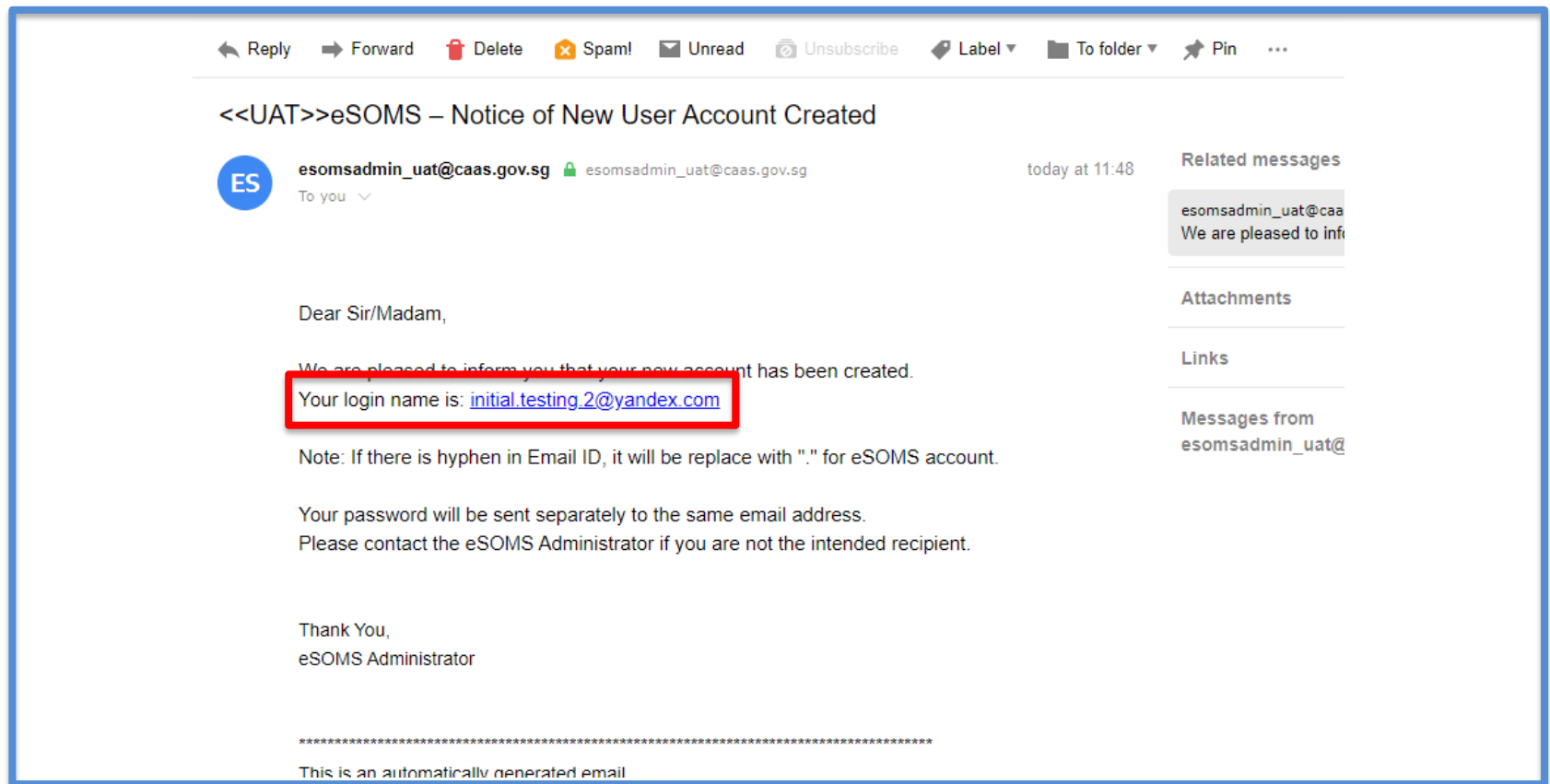
CancelBack

Submit

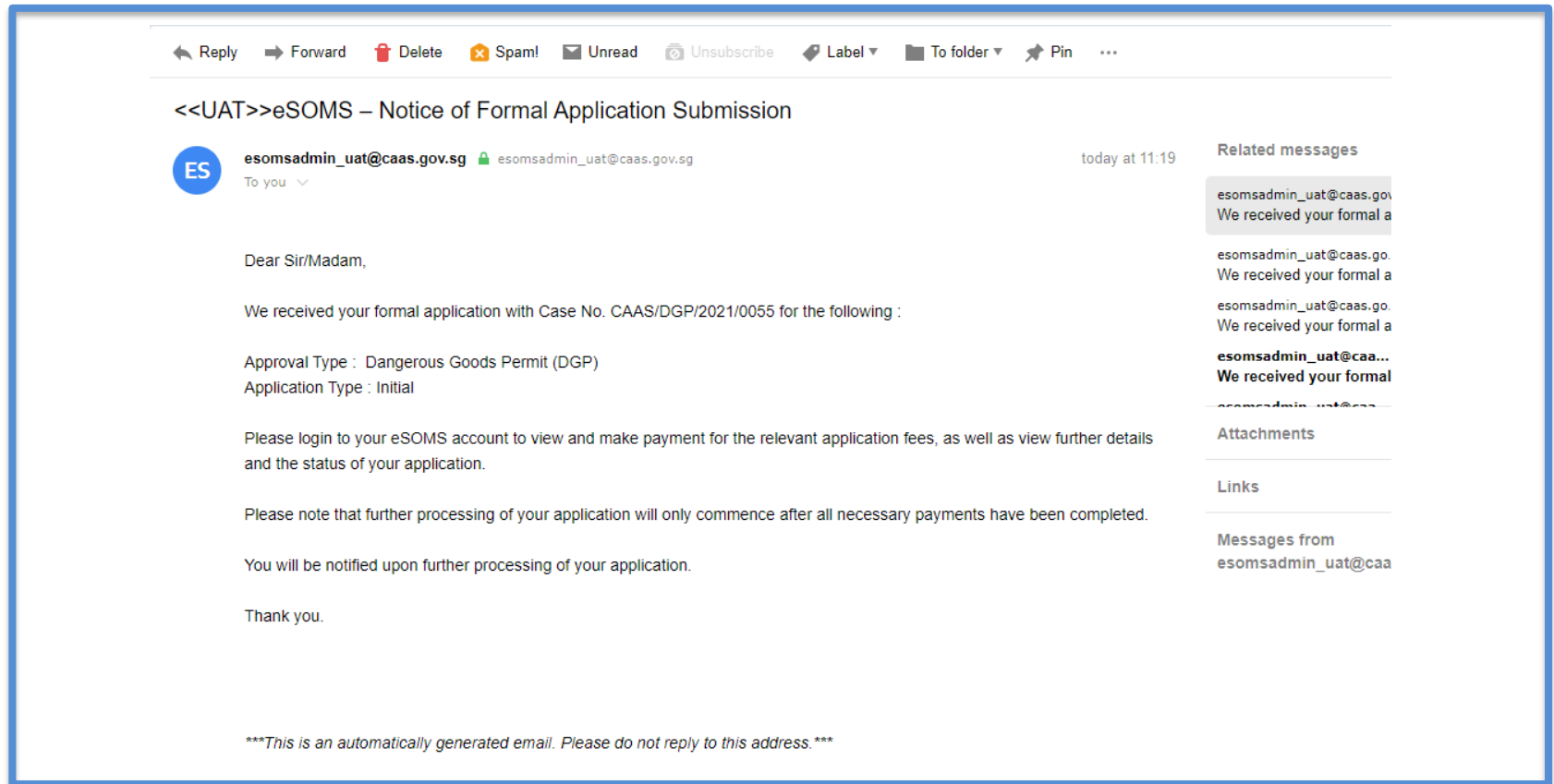
You will see the following pop-out when you application is submitted successfully.



You will receive a notice of new user account being created with the login name.



An email notification will be sent to you regarding the application submission.



# Making Payment

You will be notified of the payment advice via email with an attached application fee in PDF which can be downloaded.



Payment case will be created “My Outstanding Tasks” in dashboard  
**Step 1:** Login and click on the payment case

Home My Organizati...

My Dashboard

My Outstanding Tasks

Click here

Status will be seen as 'Pending Payment'

	Case Reference Number	Application Reference No	Application Type	Status	CAAS Officer	Last Updated
1	CAAS/PM/2021/0183	CAAS/DGP/2021/0055	Initial	Pending-Payment		25 May, 2021 2:37:12 PM SGT

## Step 2: Check that payment items and amount is correct before paying

Home My Organization CAAS/PM/2021/...

Approval > Application

Payment (CAAS/PM/2021/0183) Actions

S No.	Item Description	Amount (SGD)	Due Date
1	Approval Fee	600.00	8/6/21

Total Amount (SGD) 600.00

Net Payable Amount (SGD) 600.00

Cancel Download Pay Later Pay Now

**Instructions:**

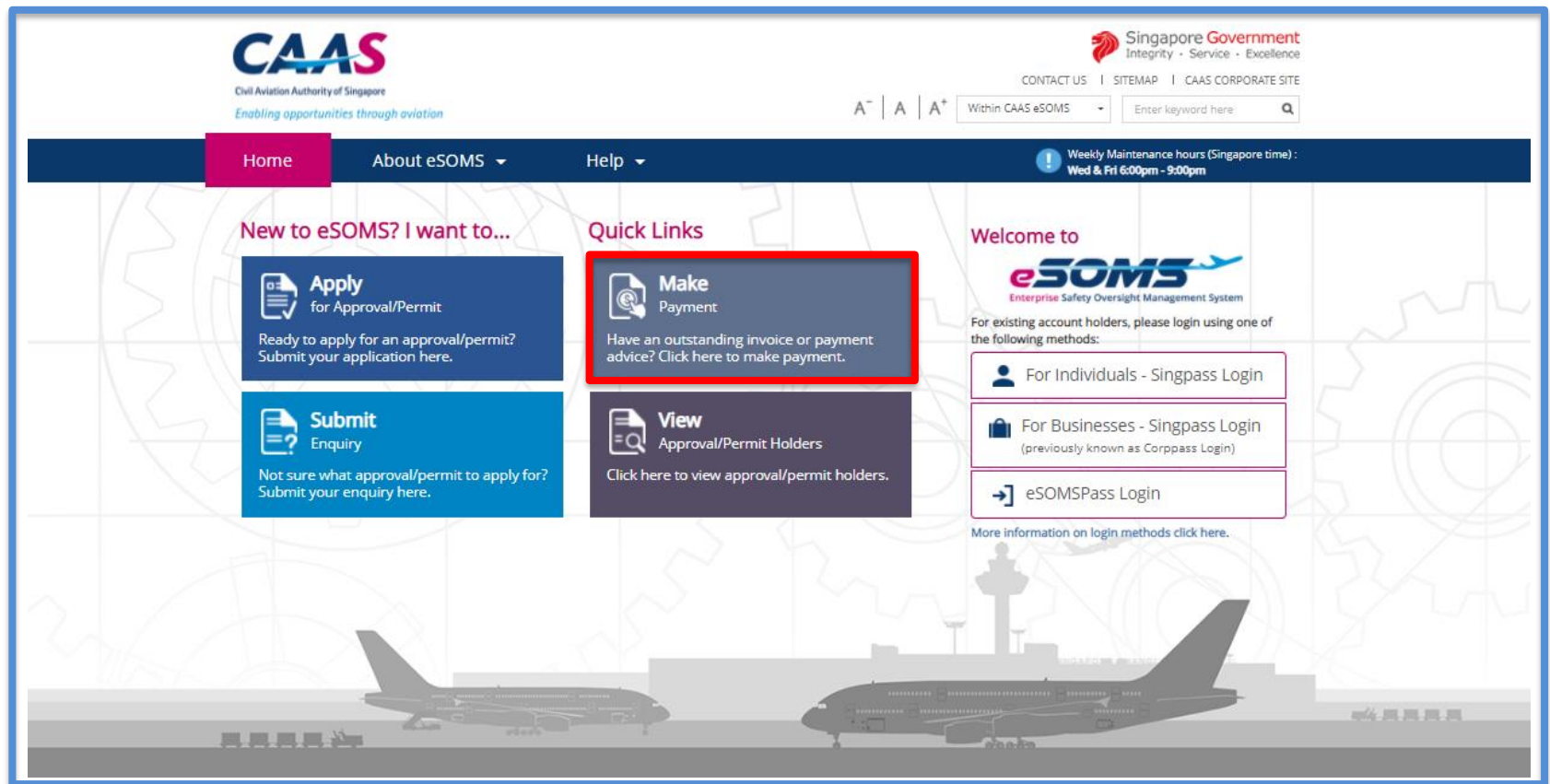
Payment can be made by telegraphic transfer/wire transfer/GIRO in Singapore Dollar.

Please quote eSOMS application no. and Payment Advice no. when making the telegraphic transfer/wire transfer/GIRO and enter the following details in

**Click here to pay**



Alternatively, you can make a payment via 'Make Payment' on [esoms.caas.gov.sg](https://esoms.caas.gov.sg)



The Payment Advice No. can be found in the PDF attached in the email.

### Online Payment Service

---

#### Make Payment

You can now make payment online for fees and charges. Please enter the Payment Advice No. (e.g. CAAS/PM/YYYY/XXXX) or Invoice No. (e.g. CAAS/INV/YYYY/XXXX).

☒ Payment Advice No. ☐ Invoice No.


Please enter the words you see in the box.

ybrn3

Refresh

Reset

Search

  
Civil Aviation Authority of Singapore  
**Payment Advice**

Payment Advice No. CAAS/PM/2021/0183

Payment Advice Date : 25/05/2021

Name of Company :

Organisation Address :

Applicant Name :

Approval Type :

Application Type :

Ensure all the details and amount are correct and click on 'Pay Now'

Payment Invoice Number

Date

Name of Organisation

Organisation Address

Applicant Name

Payment Status

S No.	Item Description	Amount (SGD)	Due Date
1	Approval Fee	600.00	8/6/21

Total Payment Amount (SGD) 600.00

Amount Received (SGD)

Net Payable Amount (SGD) 600.00

**Pay Now**

A late payment interest charge at the prevailing rate will be levied on the overdue amount.

For enquiries on payment advice, please contact the eSOMS Support Team at [esoms@caas.gov.sg](mailto:esoms@caas.gov.sg).

This is a computer generated payment advice. No signature is required.

**Instructions:**

Payment can be made by telegraphic transfer/wire transfer/GIRO in Singapore Dollar.

### Step 3: Select the payment mode: Credit Card, PayNow, or Telegraphic Transfer (TT).

The screenshot shows a web application interface for CAAS/PM/2021/0183. The main content area is titled 'Make Payment' and displays the following details:

- Application No. CAAS/DGP/2021/0055
- Payment Advice No. CAAS/PM/2021/0183
- Payment Advice Date 25/05/2021

A red note states: **Note:** Select one of the following payment modes:

- Credit Card (Visa/Mastercard)
- TT / WireTransfer / GIRO (your bank may take 3-5 workings days to process)
- PayNow

The 'Payment Mode' dropdown menu is open, showing the following options:

- Select...
- Select...
- Credit Card
- PayNow
- TT/Wire TRF/GIRO

The left sidebar contains a table with the following data:

S No.	Item Description
1	Approval Fee

Summary information:

- Total Amount (SGD) 600.00
- Net Payable Amount (SGD) 600.00

Buttons: Cancel, Actions

Instructions: Payment can be made by telegraphic transfer. Please quote eSOMS application no. and Pay...


## Step 3a: If payment is via Credit Card, you will be redirected to an external payment page for payment.

Display Name	TEST: Civil Aviation Authority of Singapore
Merchant Reference Code	P-2589-162203993
Nets Reference Code	20210525150820181
Amount	SGD 600.00

---

### Payment Methods

---



Name on Card

Card Number

CVV/CVV2

Expiry Date

Month

Year

Email (Optional)

Submit

Cancel

**Step 3b:** If payment is via PayNow, a QR code will be generated, and you may scan to make payment.

The screenshot displays a web application interface for CAAS/PM/2021/0183. The main content area shows a 'Payment (CAAS/PM/2021/0183)' summary with the following details:

Total Amount (SGD)	600.00
Net Payable Amount (SGD)	600.00

A 'Cancel' button is visible below the summary. The 'Instructions:' section states: 'Payment can be made by telegraphic transfer/wire transfer. Please quote eSOMS application no. and Paym eSOMS after your telegraphic transfer/wire transfer. a. Telegraphic Transfer/Wire Transfer/GIRO Number b. Transaction Date c. Amount d. eSOMS Application No. e. Payment Advice No. f. Remarks'. Below this, it says 'If payment is made by telegraphic transfer/wire transfer, please provide the following details: Bank Name: DBS Bank Ltd, Bank Code: 7171, Branch Code: 003'. A 'Make Payment' modal is open in the center, featuring a QR code and the following instructions:

- Please scan the QR code using your mobile banking app to submit the payment
- After submitting your payment click "Cancel" to return to your dashboard or you will be redirected to your dashboard automatically after 3 minutes.

A 'Cancel' button is located at the bottom of the modal.

**Step 3c:** If payment is via TT, please arrange with your Finance to initiate the transaction separately. Upon successful transaction, please fill in the transaction reference number and date in the page as shown below.

Make Payment

Application No.

CAAS/DGP/2021/0055

Payment Advice No.

CAAS/PM/2021/0183

Payment Advice Date

25/05/2021

Note: Select one of the following payment modes:

Credit Card (Visa/Mastercard)

TT / WireTransfer / GIRO (your bank may take 3-5 working days to process)

PayNow

Payment Mode \*

TT/Wire TRF/GIRO ▼

Amount

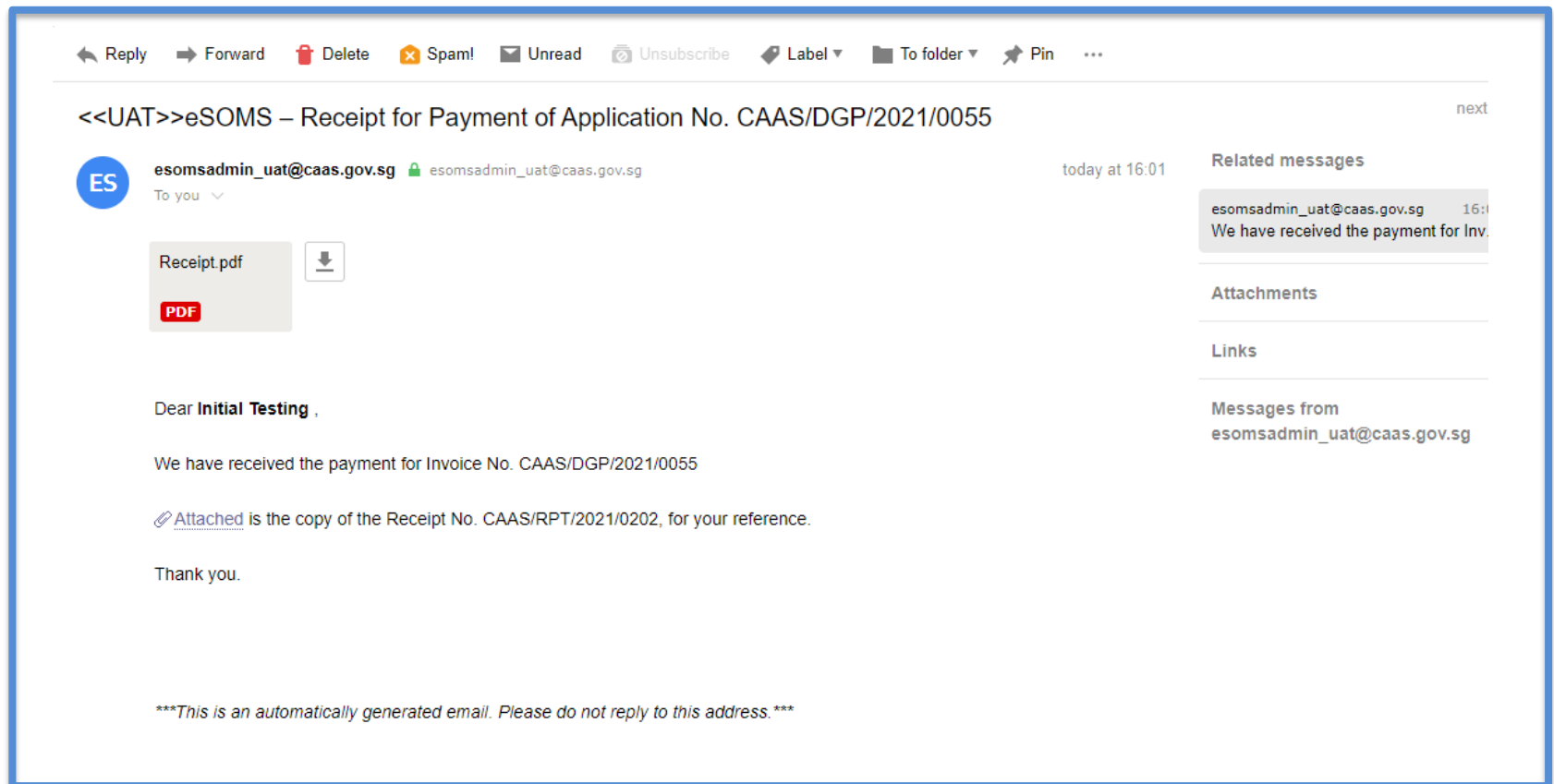
600.00 SGD

TT/Wire TRF/GIRO Number \*

TT/Wire TRF/GIRO Date \*

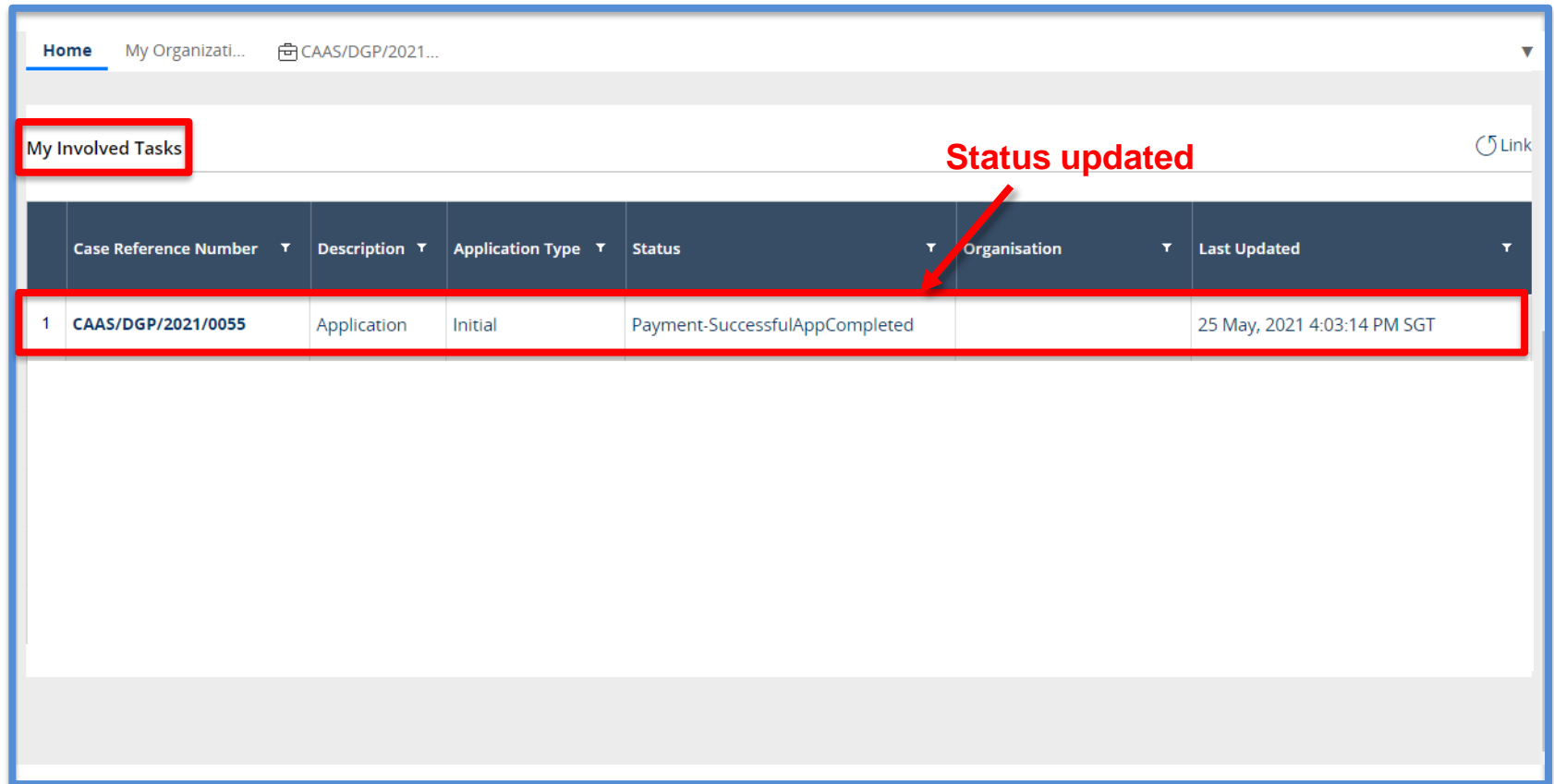
Remarks

Once we have verified your payment, you will be notified via email with an attached receipt.





Once paid, status of application will be updated accordingly. Application will be moved from 'My Outstanding Tasks' to 'My Involved Tasks'.

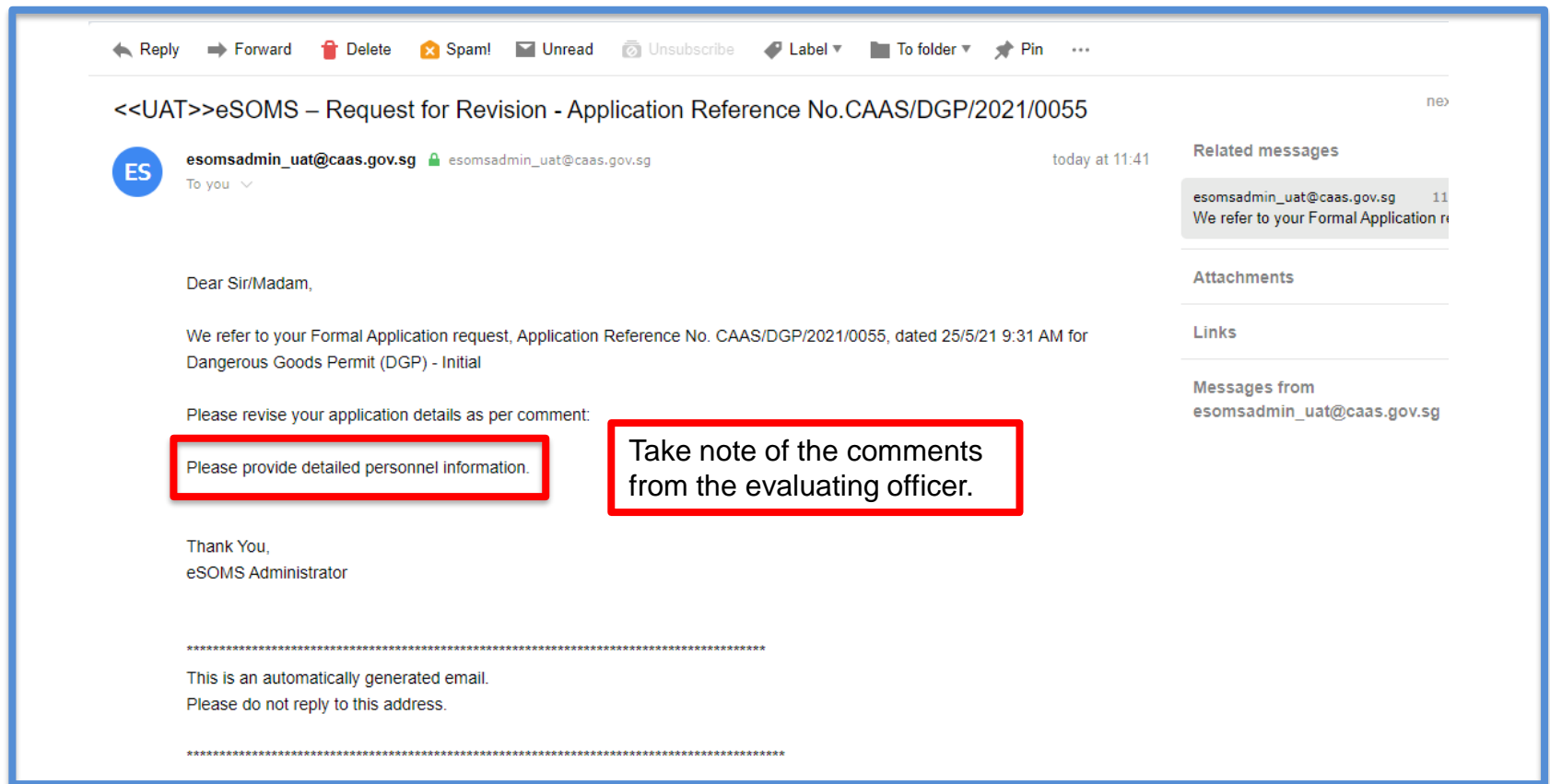


The screenshot shows a web interface with a navigation bar at the top containing 'Home', 'My Organizati...', and a folder icon with 'CAAS/DGP/2021...'. Below the navigation bar, the section 'My Involved Tasks' is highlighted with a red box. To the right of this section, the text 'Status updated' is written in red, with a red arrow pointing to the 'Status' column of the table below. The table has the following columns: Case Reference Number, Description, Application Type, Status, Organisation, and Last Updated. The first row of the table is highlighted with a red box and contains the following data:

	Case Reference Number	Description	Application Type	Status	Organisation	Last Updated
1	CAAS/DGP/2021/0055	Application	Initial	Payment-SuccessfulAppCompleted		25 May, 2021 4:03:14 PM SGT

# Evaluation

During the process, more information/documents may be requested by the CAAS Officer. An email notification will be sent to inform you of the information required.



**Step 1:** The application will be routed back “My Outstanding Tasks”. Click on the case reference number to make the necessary changes to the formal application.

The screenshot shows a web application interface for CAAS. The top navigation bar includes 'Home' and 'My Organization...'. The main section is titled 'My Dashboard'. Below this, there are two sections: 'My Outstanding Tasks' and 'My Involved Tasks'. The 'My Outstanding Tasks' section contains a table with the following data:

	Case Reference Number ▼	Application Reference No ▼	Application Type ▼	Status ▼	CAAS Officer ▼	Last Updated ▼
1	CAAS/DGP/2021/0055	CAAS/DGP/2021/0055	Initial	FormalApplication-Submitted		25 May, 2021 11:40:57 AM SGT

A red box highlights the 'Case Reference Number' 'CAAS/DGP/2021/0055', and a red arrow points to it with the text 'Click here'. The 'My Involved Tasks' section is currently empty.

## Step 2: Make necessary amendments according to comments by CAAS officer.

The screenshot displays the eSOMS (Enterprise Safety Oversight Management System) interface. The top navigation bar includes the eSOMS logo and a user profile icon labeled 'PP'. The left sidebar contains navigation links: Home, My Applications, Search Portal, View MOR/MDR/Hazard, Mandatory Occurrence Report (MOR), and Mandatory Defect Report (MDR). The main content area shows the 'Approval' section for 'Application (CAAS/UOP/2019/0061)'. A progress bar at the top of the main content area indicates four steps: 1. Applicant/Organisation Details, 2. Formal Application Details, 3. Upload Documents, and 4. Preview Application. The 'Formal Application Details' step is highlighted with a red box. A red callout box with the text 'Navigate to the appropriate section where revision is required.' points to the 'Formal Application Details' step. Below the progress bar, the 'Instructions' section states: 'This form may take you up to 30 minutes to fill in. You are advised to go through the entire form and ensure that you have all necessary information and documents ready before filling in. Please ensure your submission is correct. A correct submission will lead to delays in processing your application.' The 'Application Details' section shows 'Approval Type: Operator Permit (UOP)' and 'Application Type: Initial'. At the bottom, there are 'Cancel', 'Save', and 'Continue' buttons.

### Step 3: Ensure amendments are made correctly and submit.

The screenshot displays the eSOMS Enterprise Safety Oversight Management System interface. The top navigation bar includes the eSOMS logo and a user profile icon labeled 'PP'. The left sidebar contains a menu with options: Home, My Applications, Search Portal, View MOR/MDR/Hazard, Mandatory Occurrence Report (MOR), Mandatory Defect Report (MDR), + New, + Profile Settings, and + Data Analytics. The main content area shows the 'Approval' section for 'Application (CAAS/UOP/2019/0069)'. A progress bar at the top of the main content area indicates four steps: 1. Applicant/Organisation Details, 2. Formal Application Details, 3. Upload Documents, and 4. Preview Application. The 'Preview Application' step is highlighted with a red box. Below the progress bar, the 'Application Details' section shows 'Approval Type: Operator Permit (UOP)'. The 'Additional Questions related to Application' section displays two questions: 'CAAS Approval No UOP/0337' and 'Approval Expiry Date 17/09/2019'. Below these, there are two more questions: 'Is the applicant based in Singapore?' with a 'Yes' button, and 'Any accidents / incidents' with a 'No' button. At the bottom of the form, there are three buttons: 'Cancel', 'Back', and 'Submit'. The 'Submit' button is highlighted with a red box. A red arrow points from the 'Preview Application' step in the progress bar to a red box containing the text 'Preview the application and ensure all parameters are specified accurately.' Another red arrow points from the 'Submit' button to a red box containing the text 'Click on **Submit** to proceed.'

Home My Approvals CAAS/UOP/2019...

Approval  
Application (CAAS/UOP/2019/0069)

1 Applicant/Organisation Details 2 Formal Application Details 3 Upload Documents 4 Preview Application

Application Details  
Approval Type  
Operator Permit (UOP)

Additional Questions related to Application

CAAS Approval No  
UOP/0337

Approval Expiry Date  
17/09/2019

Is the applicant based in Singapore ?  
Yes

Any accidents / incidents  
No

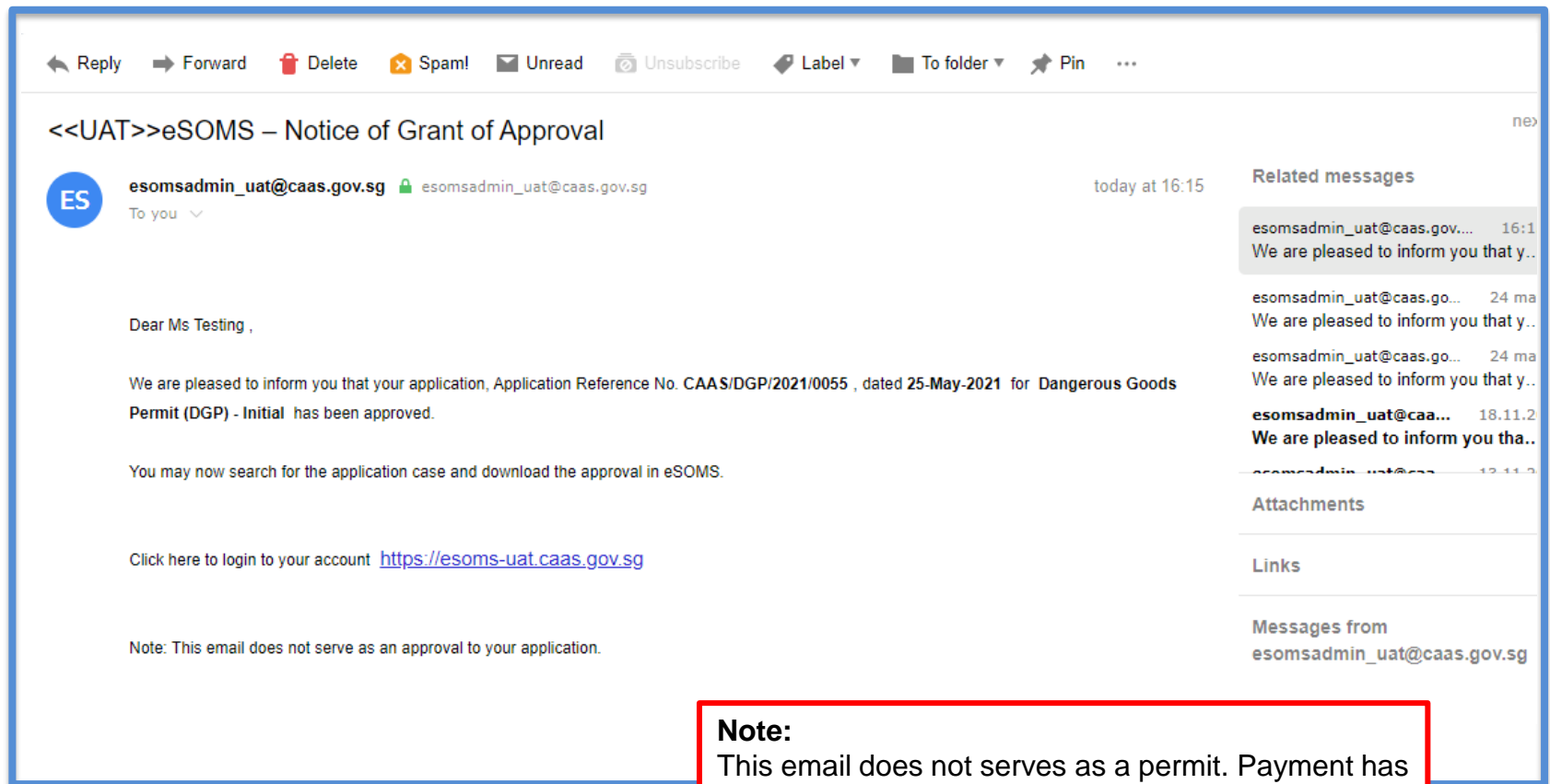
Cancel Back Save Submit

Preview the application and ensure all parameters are specified accurately.

Click on **Submit** to proceed.

# Downloading Approval

Upon approval of the application, an email will be sent to you.

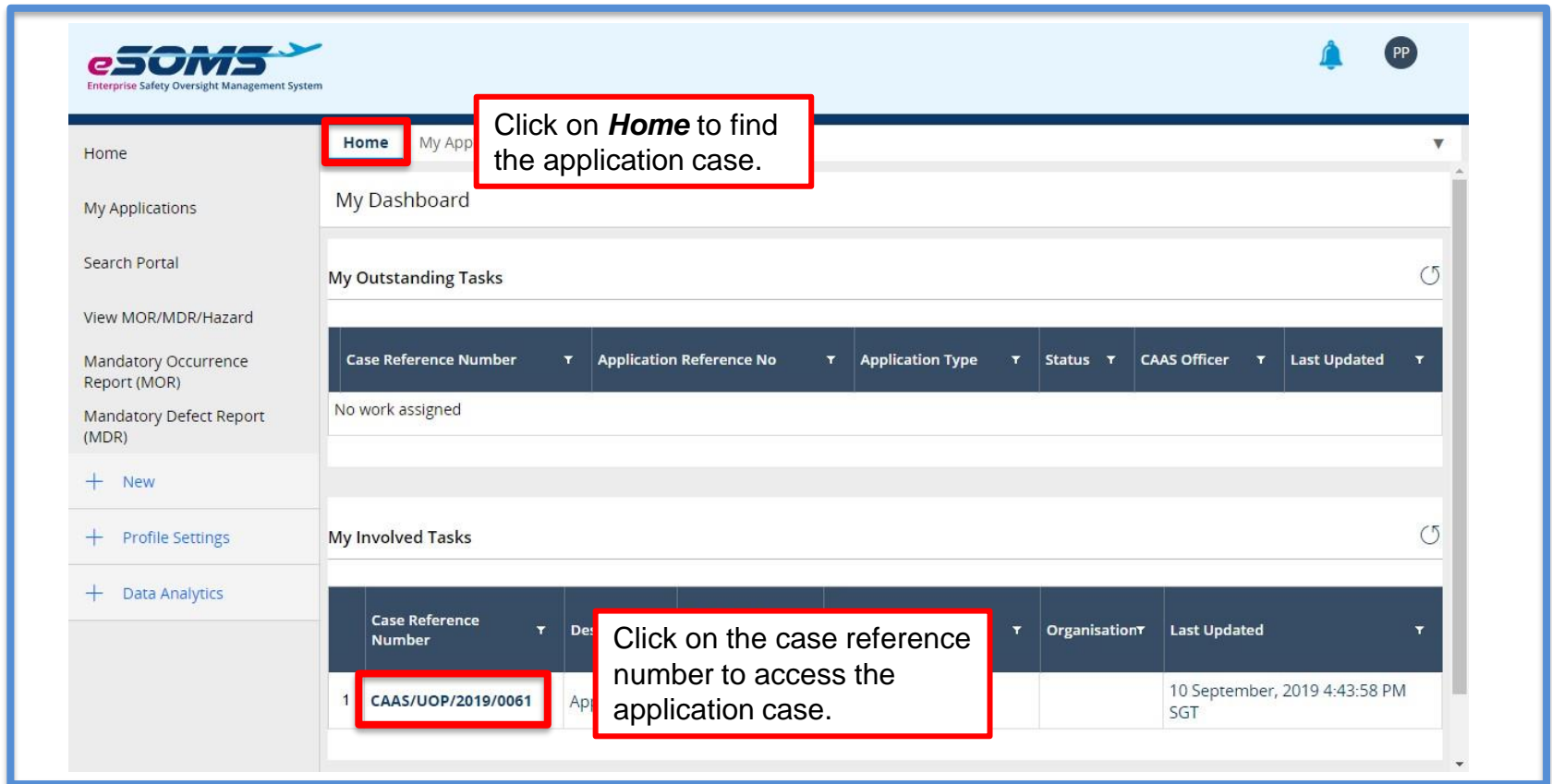


**Note:**

This email does not serve as a permit. Payment has to be completed and verified by CAAS before DG permit can be downloaded and used.



## Step 1: Look for the case reference number under 'My Involved Tasks' in 'Home'.



Click on **Home** to find the application case.

Click on the case reference number to access the application case.

Case Reference Number	Application Reference No	Application Type	Status	CAAS Officer	Last Updated
No work assigned					

Case Reference Number	Defect	Organisation	Last Updated
1 CAAS/UOP/2019/0061	Ap		10 September, 2019 4:43:58 PM SGT

## Step 2: Click on the certificate to download.

The screenshot displays the eSOMS Enterprise Safety Oversight Management System interface. The top navigation bar includes the eSOMS logo and a user profile icon. The left sidebar contains navigation links: Home, My Applications, Search Portal, View MOR/MDR/Hazard, Mandatory Occurrence Report (MOR), and Mandatory Defect Report (MDR). The main content area shows the 'Application Review' section for 'CAAS/UOP/2019/0061'. The 'Case Information' tab is selected, showing details: Approval Type (Operator Permit (UOP)), Application Type (Initial), and Applicant (garfieldnine@yandex.com). The 'ATTACHMENTS' section at the bottom lists a file named 'OP Certificate.pdf' with a red box highlighting it and a text box stating 'The operator permit can be downloaded here.'

# Summary

1. Register via eSOMS website
2. Submitting Application
3. Making Payment
4. Evaluation
5. Downloading Approval

- END -