A guide for application process UA Activity Permit



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4 Stages Process

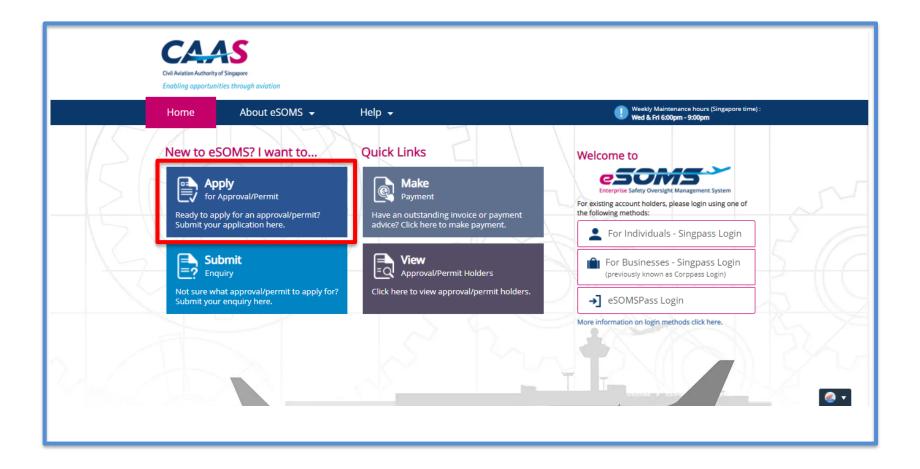
- 1. Register via eSOMS website
- 2. Submitting Application
- 3. Making Payment
- 4. Evaluation
- 5. Downloading Approval



Register via eSOMS website



Step 1: Select 'Apply for Approval/Permit' on esoms.caas.gov.sg



CAAS Application Process for UA Activity Permit 4

Step 2: Select 'For An Organisation'.

Home	About eSOMS 👻	Help 👻				
Select Approval Type						
l am applying *		_				
🗌 As An Individual	💿 For An Organi	sation				
Approval Type *		_				
Select			~			
Applicants are strongly encoura	ged to apply for a Corppass	ID before registerir	g with eSOMS			
Do you have a Corppass ID?*						
○ Yes	◯ No					
					Sub	mit
Cancel						

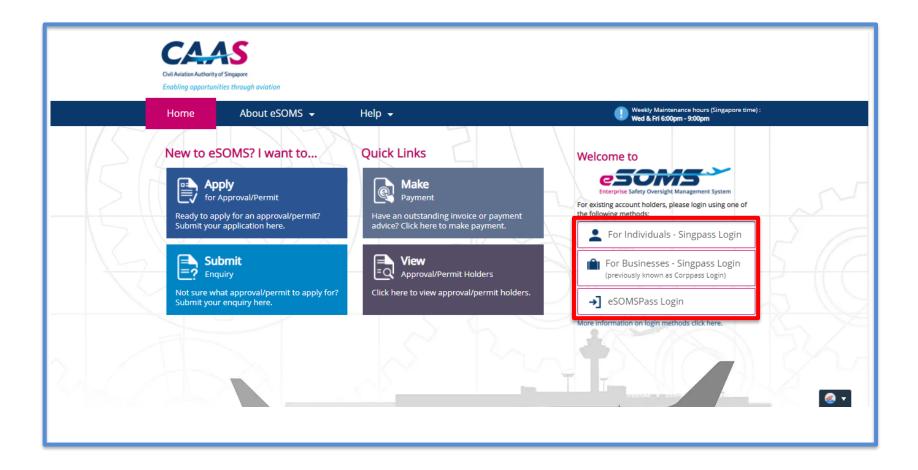
Step 3: Select 'Activity Permit Class 2 (AP2)' from the drop down list.

	Home	About eSOMS 👻	Help 👻				
Select Approv	al Type						
I am applying* As An Indivi	dual	 For An Organ 	nisation				
Approval Type 🖈				1			
Select							
Repair Desi Supplemen Singapore T Type Certifi Maintenance Training Air Traffic C Aviation Tra Maintenance FSTD Certifi UA Basic Tr	e control Training O aining Organisatic ce Training Organ icate of Qualificat aining Organisati g and Assessment	.) e (STC) d Order (STSO) pproval (MOA) rganisation (ATCTO) n - Flying Training Organisatio isation (MTO) ion (SIM)	on / Type Rating Training Org	nisation (ATO-FTO-TRTO)		Review	Submit
	mit Class 2 (AP2)				1		
Discharge F							

Step 4: Select 'Yes' for Corppass. Enter Corppass ID and UEN.

	Home	About eSOMS 👻	Help 👻	
Select Approva	al Type			
I am applying* As An Individ	dual	For An Organ	isation	
Approval Type *				
		d to apply for a Corppass	ID before registering with	
Do you have a C • Yes	orppass ID? *	◯ No		
Corppass ID*				Unique Entity Number (UEN)*

Step 1a: For existing applicants that already have an eSOMS account, Login via your respective login methods.



Step 1a: After logging in, select New > Approval on the left pane.

Home My Organizati 🖻 Approval			*
Approval			Actions
Select Approval Type		Test Account	CASE DETAILS
Approval Type * Activity Permit Class 1 (AP1)	Application Type *	•	Last updated by System (1m ago) Created by Test Account (1m ago)
Additional Questions related to Ap Is this an application for a repeated active Yes Cancel		Submit	To apply for new permit, select <i>Activity Permit</i> <i>Class 1/2 (AP1/AP2)</i> under approval type and <i>Initial</i> under Application type.

Step 1a: After logging in, select **New > Approval** on the left pane.

Select Approval Type		Test Account Case Details
Approval Type * Activity Permit Class 1 (AP1)	Application Type *	Last updated by System (1m ago) Created by Test Account (1m ago)
Additional Questions related to Application Is this an application for a repeated activity? * (a) Yes Please enter Approval Number to be repeated * AP1/20190618/0001/UOP/0015 Note: You may only repeat permits that were issued) No less than 1 year ago.	
Cancel		Submit
drop-down selection list.		e approval number to be repeated via the SOMS, enter the approval number in the free-



Submitting Application



Step 1: Fill up the applicant details. All the fields with * are compulsory fields. Please ensure that you enter the details correctly. Any amendment required later will lead to delay in the application process.

Civil Aviation Authority of Singapore Enabling opportunities through aviation	Singapore Government Integrity - Service - Excellence CONTACT US I SITEMAP I CAS CORPORATE SITE A ⁻ A A ⁺ Within CASS eSOMS Enter keyword here Q
Home About eSOMS - Help -	Weekly Maintenance hours (Singapore time) : Wed & Frl 6:00pm - 9:00pm
Salutation* Select First Name/Given Name*	Last Name/Surname*
Enter either NRIC or Passport Number* NRIC/FIN Designation*	Note: Passport Check that the country code and mobile number are entered correctly. Otherwise the user won't be able to receive the OTP via SMS, which is required to login.
Country/Region * Area Code Phone Number * Select Country/Region *	Do not enter the area code if it is not applicable to the mobile number. Else, the OTP will be sent to the wro number.
Select Street / Building *	Postal Code*
Street and number , P.O. box, c/o	

Step 2: Fill in details of Operation Date(s) and Time(s) of Activity.

	ormal Application Details U	3 4 pload Documents Previe	Click on Add To remove a Click on any	<i>titem</i> to include additiona	
Date of Activity (From) *	Date of Activity (To) *	Time of A	:tivity (From)*	Time of Activity (To)*	
Maximum height of Operations (feet of the second se	above mean sea level) *				
🕂 Add Item 🛞 Delete					
Operation * Select					
el Back					Continue

Step 3: Provide details on the type of operations that the unmanned aircraft will be performing.

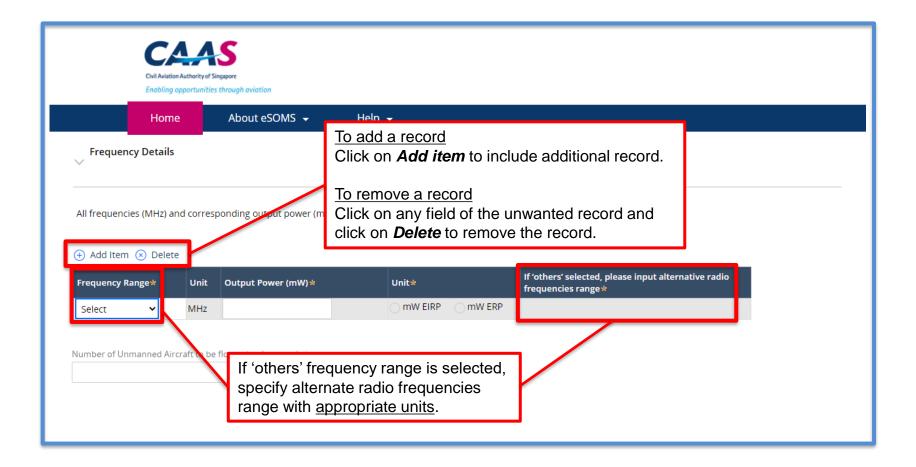
Type of Operations		
🕀 Add Item 🛞 Delete	To add a record	
Operation *	Click on <i>Add item</i> to include additional record.	
Select 🗸	To remove a record	
Area Of Operations *	Click on any field of the unwanted record and	
Describe the area of operations (Eg. At the		
Flight Profile Of Operations *		
Describe flight profile of operations (Eg. Ta	ke-off followed by hovering at 200 ft for 5 mins, before descending back to the ground)	
Does the operation involves discharge of ar or substances?	y items* Yes No	
or substances.		
Pack Back		Continue
Dack		Continue

Step 4: Provide details of the Unmanned Aircraft

nal record.	Weekly Maintena Wed & Fri 6:00pm	ance hours (Singapore time) : m - 9:00pm
nal record.		
cord and		
Length	h (m) *	Wingspan or width (m) *
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*		
nd GoPro Hero 7		
	ould include:	· Gimbal camera
e:	e of payload co	e of payload could include ou are using the default can ase state 'default camera a

Application Process for UA Activity Permit

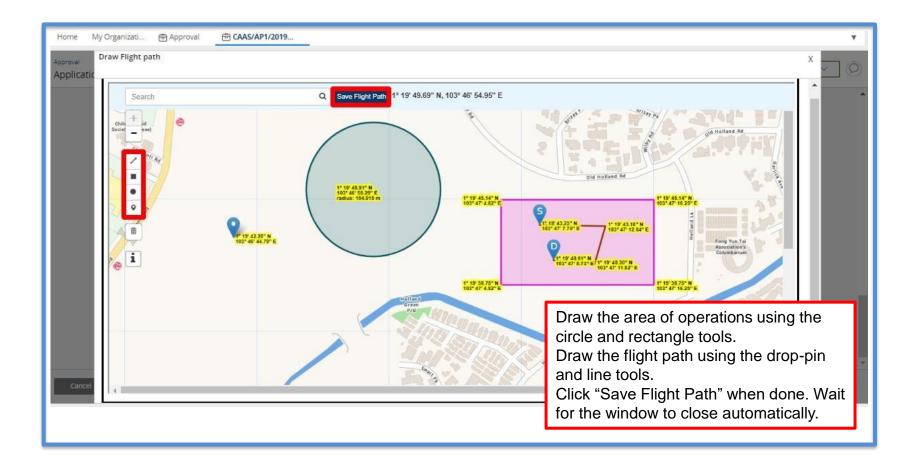
Step 5: Provide frequency details.



Step 6: Provide details of On-site Safety Personnel and Safety/Emergency Measures

POINT OF CONTACT 1			
Name*	Country Code*	Contact Number *	
	Select	~	
POINT OF CONTACT 2			
Name *	Country Code*	Contact Number *	
	Select	~	
	d to prevent the inadvertent loss of control of the unmanned airc	ıfr.*	
Safety/Emergency Measures	d to prevent the inadvertent loss of control of the unmanned airc	ift *	
	d to prevent the inadvertent loss of control of the unmanned airc	ift*	
	d to prevent the inadvertent loss of control of the unmanned airc	ıft★	
	d to prevent the inadvertent loss of control of the unmanned airc	ift*	
	d to prevent the inadvertent loss of control of the unmanned airc	ıft ∗	
Please list the safety measures employed			
Please list the safety measures employed	d to prevent the inadvertent loss of control of the unmanned airc vent of: 1.Loss of power 2. Loss of link/remote control 3. Loss of l		

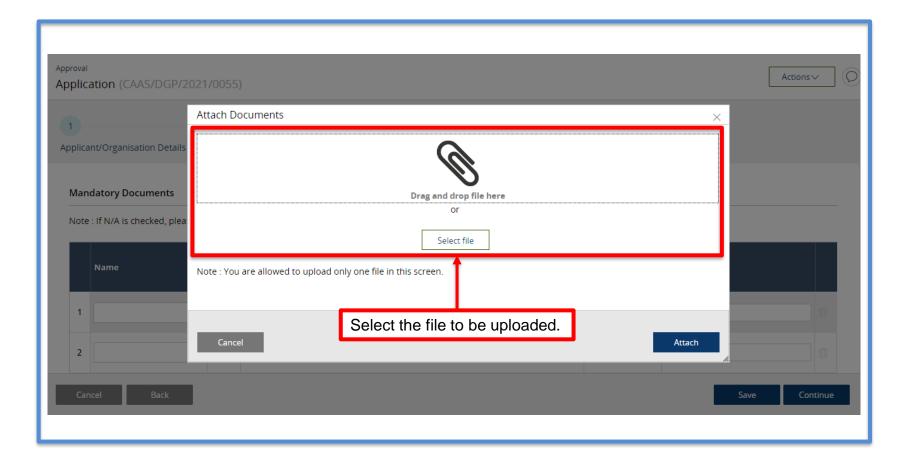
Step 7: Draw the area of operations and flight path



Step 8: Upload mandatory documents and additional documents

1 Applicant/Organisation De	2 tails Formal Application Deta	3 4 ils Upload Documents Pre	view Application		
Mandatory Document	is				
Note : If N/A is checked,	please provide justification in rer	nark column.		Click on "Upload' a pop-out windov	
Name	File	Category	Attach	N/A Remark	
1		Risk Assessment Form	Upload		
Additional Documents	5	\sim			
Oocument not found in t	the above list? You may upload a	dditional supporting documents h	Risk Assessm	nent Form is mandato	ıry.
Name	File	Category	Attach	Remark	
No items					
? _el Back					Continue

Step 8: Upload mandatory documents and additional documents



CAAS Application Process for UA Activity Permit 20

Step 8: Upload mandatory documents and additional documents

Approval	Attach Documents			×	Actions V
Application (CAAS/DGP/2		_			
1		Q	8		
Applicant/Organisation Details		Drag and dro	p file here		
		or			
Mandatory Documents		Select	file		
Note : If N/A is checked, plea	Note : You are allowed to upl	oad only one file in this screen.			
Name	Name 🗯	File		Ensure that the correct is uploaded and attack	
	test_1	test_1.pdf	ΰ.	before closing the pop	o-out
1		1		window	a
2					
Cancel Back	Cancel			Attach	Continue

Step 9: Preview all application details and complete declaration before submitting.

Name	File	Category	Attach	Remark
No items				
Declaration				
in the declare that	t there have been no accident	shiredents that have occurred in relation	nto activities conducted under th	amole of this OF.
 I agree that CAAS m provided in this ap any regulatory door relevant transport s I agree that CAAS n have provided in th on aviation-related By providing to CAA 	nay collect, use, and disclose r plication form, or obtained by sument that may be granted safety regulatory requirement may collect, use and disclose is form, for the following pur events and training. AS personal data on behalf of	ny personal data to the Government of t y CAAS as a result of processing my appl by CAAS, verification of regulatory doo s. my personal data and contact informat poses: (1) to receive information and upc another individual, I warrant to CAAS tha	he Republic of Singapore and oth ication for the purposes of asses uments issued by CAAS, or enf ion including email addresses, p lates from CAAS on safety and re t all the necessary consents requ	er public agencies, and aviation authorities, as sing my application and the administration of orcing and ensuring my compliance with the hone numbers and postal addresses, which I gulations (2) to receive information from CAAS red in accordance with all applicable personal idual, and that I have notified him/her of the

You will see the following pop-out when you application is submitted successfully.

https://esoms- uat.caas.gov.sg/esoms/mashupnewapproval.html	×
Your application has been successfully submitted. Please log into eSo view and make payment for applicable application fees, as well as vie details and status of your application. Note: SingPass/CorpPass users log onto eSOMS using SingPass/CorpPass. Non-SingPass/CorpPass receive login credentials for eSOMS at the email address you provide note that further processing of your application will only commence a necessary payments have been completed.	w further s should users will d. Please
	ОК

You will receive a notice of new user account being created with the login name.

🖍 Re	ply 🔿 Forwa	d 🍵 Delete	😢 Spam!	Unread	👼 Unsubscribe	🗬 Label 🔻	To folder ▼	📌 Pin	
< <u< td=""><td>AT>>eSOM</td><th>S – Notice</th><th>of New U</th><td>ser Accou</td><td>nt Created</td><td></td><td></td><td></td><td></td></u<>	AT>>eSOM	S – Notice	of New U	ser Accou	nt Created				
ES		_uat@caas.gov	.sg 🔒 esomsa	dmin_uat@caas.	gov.sg		today at 11:48	Related r	nessages
	То уоц 🗸								in_uat@caa eased to info
	Dear Sir/Ma	dam,						Attachme	ents
	Your login n Note: If ther Your passw	ame is: <u>initial.t</u> e e is hyphen in ord will be sent	esting.2@yar Email ID, it w separately to	ndex.com rill be replace the same en	has been created. with "." for eSOMS nail address. ot the intended rec			Links Message esomsad	s from Imin_uat@
	Thank You, eSOMS Adm	inistrator							
	*********	*****		*******	********	***			
	This is an au	tomatically dene	erated email						

An email notification will be sent to you regarding the application submission.

< <uat>>eSOMS – Notice of Formal Application Submission</uat>		
esomsadmin_uat@caas.gov.sg 🔒 esomsadmin_uat@caas.gov.sg	today at 11:19	lated messages
To you 🗸		omsadmin_uat@caas.go e received your formal a
Dear Sir/Madam,		omsadmin_uat@caas.go. e received your formal a
We received your formal application with Case No. CAAS/DGP/2021/0055 for the following :		omsadmin_uat@caas.go. e received your formal a
Approval Type : Dangerous Goods Permit (DGP) Application Type : Initial		omsadmin_uat@caa e received your formal
Please login to your eSOMS account to view and make payment for the relevant application fees, a		tachments
and the status of your application.	Lir	ıks
Please note that further processing of your application will only commence after all necessary paym		<i>6</i>
You will be notified upon further processing of your application.		essages from omsadmin_uat@caa
Thank you.		



Making Payment



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You will be notified of the payment advice via email with an attached application fee in PDF which can be downloaded.

< <ua< th=""><th>T>>eSOMS – New Payment Advice for No. CAAS/DGP/2021/0055</th><th></th><th>nex</th></ua<>	T>>eSOMS – New Payment Advice for No. CAAS/DGP/2021/0055		nex
ES	esomsadmin_uat@caas.gov.sg 🔒 esomsadmin_uat@caas.gov.sg	today at 14:38	Related messages
	To you V		esomsadmin_uat@caas.gov.sg 14 A Payment Advice for the Application
	Approval Fee20210525T0		Attachments
			Links
	Dear Initial Testing ,		Messages from esomsadmin_uat@caas.gov.sg
	A Payment Advice for the Application No. CAAS/DGP/2021/0055 is pending payment.		
	<u>Attached</u> is the copy of the Payment Advice no. CAAS/PM/2021/0183 for your reference. You may retrieve from <u>https://esoms-uat.caas.gov.sg</u> if payment is made at a later date.	e it again	
	Thank You, eSOMS Administrator		
	 *** This is an automatically generated email. *** Please do not reply to this email address. *** 		

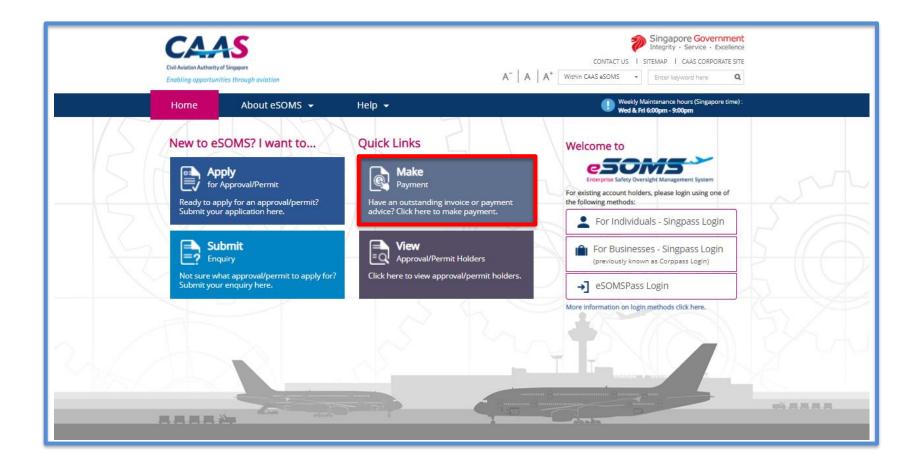
Payment case will be created "My Outstanding Tasks" in dashboard **Step 1:** Login and click on the payment case

Home My Organizati						v
My Dashboard						
		Statu	ıs will be see	n as		
My Outstanding Tasks	Click here	'Pe	nding Payme	ent'	(5 Link
Case Reference Number T	pplication Reference No T	Application Type T	Status T	CAAS Officer T	Last Updated	т
1 CAAS/PM/2021/0183	CAAS/DGP/2021/0055	Initial	Pending-Payment		25 May, 2021 2:37:12 PM SGT	

Step 2: Check that payment items and amount is correct before paying

Home My Organiz	zati 🖻 CAAS/PM/2021/			T
Approval > Application Payment (CAAS/P	M/2021/0183)			Actions
S No.	Item Description	Amount (SGD)	Due Date	
1	Approval Fee	600.00	8/6/21	
Total Amount (SGD)	600.00			Click here
Net Payable Amount (!	SGD) 600.00			to pay
Cancel			Download Pay Later Pa	ay Now
Instructions:				
Payment can be made	e by telegraphic transfer/wire transfer/	GIRO in Singpore Dollar.		
Please quote eSOMS	application no. and Payment Advice r	no. when making the telegraphic transfer/v	vire transfer/GIRO and enter the following	details in

Alternatively, you can make a payment via 'Make Payment' on esoms.caas.gov.sg



The Payment Advice No. can be found in the PDF attached in the email.

Online Payment Service		
Make Payment		
You can now make payment online for fees and charges. Please enter the Pay	/ment Advice No. (e.g. CAAS/PM/YYYY/XXXX) or Invoice No. (e.g. CAAS/INV/YYYY/XXXX).	
Payment Advice No. Invoice No.		
Please enter the words you see in the box. ybrox3 Refresh Reset Search	Payment Advice No CAAS/PM/2021/0183 Payment Advice Date : 25/05/2021 Name of Company : Organisation Address : Applicant Name : Applicant Organisation Type :	

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Ensure all the details and amount are correct and click on 'Pay Now'

Payment Invoice Number			
Date			
Name of Organisation			
Organisation Address			
Applicant Name			
Payment Status			
S No.	Item Description	Amount (SGD)	Due Date
1	Approval Fee	600.00	8/6/21
For enquiries on payment advice, pleas This is a computer generated payment Instructions:	Pay Now prevailing rate will be levied on the overdue amount. se contact the eSOMS Support Team at <u>esoms@caas.gov.sg</u> . advice. No signature is required. ransfer/wire transfer/GIRO in Singpore Dollar.		

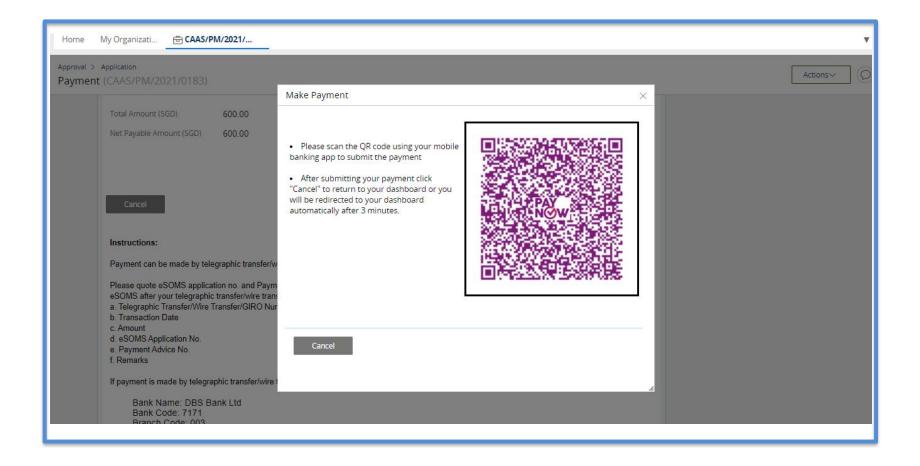
Step 3: Select the payment mode: Credit Card, PayNow, or Telegraphic Transfer (TT).

Home My Organizati 🖶 CAAS/PM/2	2021/	v
Approval > Application Payment (CAAS/PM/2021/0183)	Make Payment	× Actions v D
	Application No. CAAS/DGP/2021/0055	
S No. Item Description	Payment Advice No. CAAS/PM/2021/0183	
1 Approval Fee	Payment Advice Date 25/05/2021	
	Note: Select one of the following payment modes:	
Total Amount (SGD) 600.00	Credit Card (Visa/Mastercard)	
Net Payable Amount (SGD) 600.00	 TT / WireTransfer / GIRO (your bank may take 3-5 workings days to process) PayNow 	
Cancel	Payment Mode * Select Select Credit Card PayNow	
Instructions:	TT/Wire TRF/GIRO	
Payment can be made by telegraphic transfer	Payer Details	
Please quote eSOMS application no. and Pay	Davian Manaa I 1 .	• <u></u>

Step 3a: If payment is via Credit Card, you will be redirected to an external payment page for payment.

Display Name Merchant Reference Code Nets Reference Code Amount	TEST: Civil Aviation Authority of Singapore P-2589-162203993 20210525150820181 SGD 600.00	
Payment Methods		
	• VISA	
Name on Card		
Card Number		
CVV/CVV2		
Expiry Date	Month Vear V	
Email (Optional)		
	Submit Cancel	

Step 3b: If payment is via PayNow, a QR code will be generated, and you may scan to make payment.



Step 3c: If payment is via TT, please arrange with your Finance to initiate the transaction separately. Upon successful transaction, please fill in the transaction reference number and date in the page as shown below.

Make Payment		×
Application No.	CAAS/DGP/2021/0055	
Payment Advice No.	CAAS/PM/2021/0183	
Payment Advice Date	25/05/2021	
Note: Select one of the fo	llowing payment modes:	
Credit Card (Visa/Ma	istercard)	
PayNow Payment Mode *	SIRO (your bank mav take 3-5 workings days to process	2)
Amount	600.00 SGD	
TT/Wire TRF/GIRO Number *		
TT/Wire TRF/GIRO Date *		
Remarks		

Once we have verified your payment, you will be notified via email with an attached receipt.

κ Reply 🔿 Forward 🍟 Delete 😢 Spam! 🔛 Unread 💿 Unsubscribe 🛷 Label 💌 🖿 To folder 💌 🦿	🖈 Pin \cdots	
< <uat>>eSOMS – Receipt for Payment of Application No. CAAS/DGP/2021/0055</uat>		next
esomsadmin_uat@caas.gov.sg 🔒 esomsadmin_uat@caas.gov.sg	today at 16:01	Related messages
		esomsadmin_uat@caas.gov.sg 16: We have received the payment for Inv.
Receipt.pdf		Attachments
		Links
Dear Initial Testing ,		Messages from esomsadmin_uat@caas.gov.sg
We have received the payment for Invoice No. CAAS/DGP/2021/0055		
Thank you.		
This is an automatically generated email. Please do not reply to this address.		

Once paid, status of application will be updated accordingly. Application will be moved from 'My Outstanding Tasks' to 'My Involved Tasks'.

	Но	me My Organizati E	룹 CAAS/DGP/2021					•
My	y Ir	nvolved Tasks				Status updated	1	() Link
		Case Reference Number	T Description T	Application Type 🔻	Status T	Organisation T	Last Updated	Ŧ
	1	CAAS/DGP/2021/0055	Application	Initial	Payment-SuccessfulAppCompleted		25 May, 2021 4:03:14 PM SGT	
Γ								







During the process, more information/documents may be requested by the CAAS Officer. An email notification will be sent to inform you of the information required.

🔦 Reply 🔿 Forward 🍟 Delete 这 Spam! 🔛 Unread 👩	🔊 Unsubscribe 🛛 🗬 Label 🔻 🖿 To folder 🔻 📌	Pin ···						
< <uat>>eSOMS – Request for Revision - Applic</uat>	ation Reference No.CAAS/DGP/202	1/0055	ne>					
ES esomsadmin_uat@caas.gov.sg 🔒 esomsadmin_uat@caas.gov	today at 11:41	Related messages						
			We refer to your Formal Application re					
Dear Sir/Madam,			Attachments					
We refer to your Formal Application request, Application Refe Dangerous Goods Permit (DGP) - Initial	We refer to your Formal Application request, Application Reference No. CAAS/DGP/2021/0055, dated 25/5/21 9:31 AM for Links Dangerous Goods Permit (DGP) - Initial							
Please revise your application details as per comment:			Messages from esomsadmin_uat@caas.gov.sg					
Please provide detailed personnel information	Take note of the comments from the evaluating officer.							
Thank You, eSOMS Administrator		-						
***************************************	***************************************							
This is an automatically generated email. Please do not reply to this address.								
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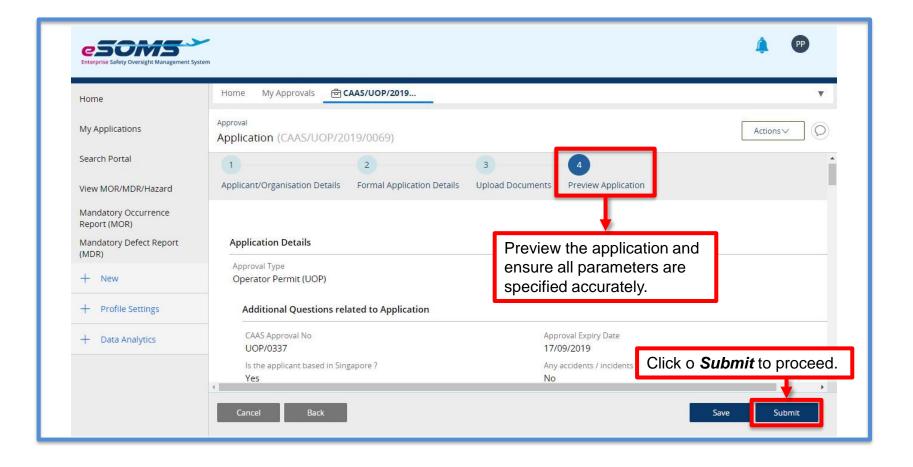
Step 1: The application will be routed back "My Outstanding Tasks". Click on the case reference number to make the necessary changes to the formal application.

Home My Organizati					
My Dashboard					
My Outstanding Tasks	Click here				() Link
Case Reference Number T	Application Reference No T	Application Type 🔻	Status T	CAAS Officer T	Last Updated T
1 CAAS/DGP/2021/0055	CAAS/DGP/2021/0055	Initial	FormalApplication-Submitted		25 May, 2021 11:40:57 AM SGT
My Involved Tasks					() Link
Case Reference Number T	Description T Application	Type ▼ Status	۲ Organis:	ation T Last U	pdated v

Step 2: Make necessary amendments according to comments by CAAS officer.

Home Home My Approvals CASJUOP/2019 My Applications Margeroul Approval Approval Application (CAASJUOP/2019/0061) Vew MOR/MDR/Hazard Mandatory Defect Report Anadatory Defect Report Instructions Home Instructions Instructions Mandatory Defect Report This form may take you up to 3D minutes to fill ub ou are advised to go through the entire form and ensure that you have all necessary information and documents ready before filling in. Potab Analytics Application Type <	CSOMS Enterprise Safety Oversight Management Syst	term
My Applications Application (CAAS/UOP/2019/0061) Search Portal View MOR/MDR/Hazard Mandatory Occurrence Report (MOR) Mandatory Defect Report + New + Profile Settings + Data Analytics Application Details Analytics Application Details Application Details Application betails Application Details Instructions Instructions Application Details Application Details Analytics Application Details Application Details Application Details Analytics Application Details Application Details Application Details Application Details Application Type Initial	Home	Home My Approvals CAAS/UOP/2019
View MOR/MDR/Hazard Mandatory Occurrence Report (MOR) Mandatory Defect Report (MDR) + New + Profile Settings + Data Analytics Approval Type Operator Permit (UOP) Approval Type Operator Termit (UOP) Approval Type Inital	My Applications	Actions
Initial	View MOR/MDR/Hazard Mandatory Occurrence Report (MOR) Mandatory Defect Report (MDR) + New + Profile Settings	Applicant/Organisation Details Formal Application Details Upload Documents Preview Application Instructions This form may take you up to 30 minutes to fill in: ou are advised togo through the entire form and ensure that you have all necessary information and documents ready before filling in. Please ensure your submiss Navigate to the appropriate section where revision is required. ret submission will lead to delays in processing your application.
		Initial

Step 3: Ensure amendments are made correctly and submit.



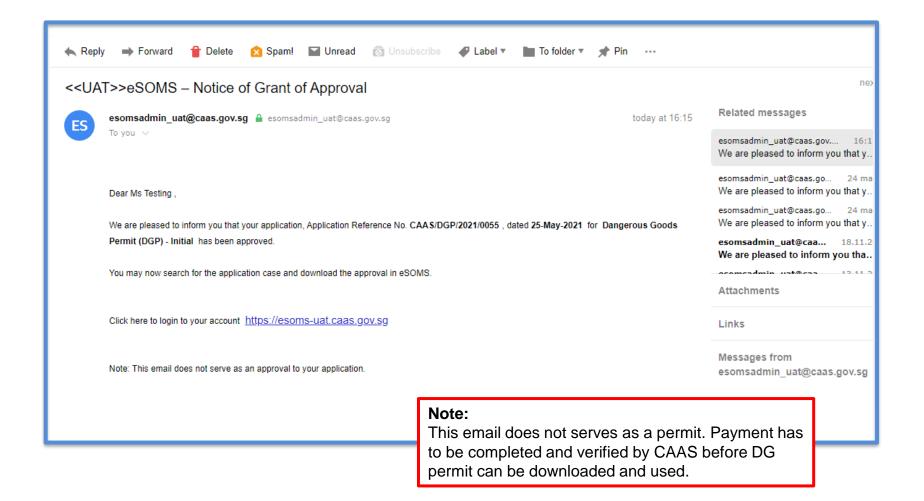


Downloading Approval



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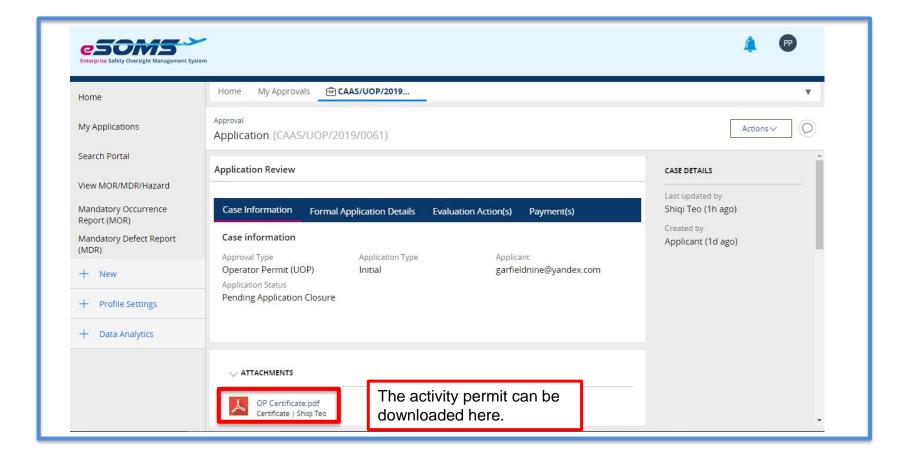
Upon approval of the application, an email will be sent to you.



Step 1: Look for the case reference number under 'My Involved Tasks' in 'Home'.

	Home My App		n Home to find							T
Home	in the start of th	the app	olication case.							÷
My Applications	My Dashboard									
Search Portal	My Outstanding Tas	sks								J
View MOR/MDR/Hazard							1			-
Mandatory Occurrence Report (MOR)	Case Reference Nu	mber T	Application Reference No	Ŧ	Application Type	Ŧ	Status 🔻	CAAS Officer	T Last Updat	ed T
Mandatory Defect Report (MDR)	No work assigned									- 1
+ New										- 1
+ Profile Settings	My Involved Tasks									U
+ Data Analytics										-
	Case Reference Number	₹ De				т	Organisation	▼ Last Update	d	т
	1 CAAS/UOP/201	9/0061 Ap	number to act application ca		the			10 Septemb SGT	er, 2019 4:43:5	8 PM

Step 2: Click on the certificate to download.



Summary

- 1. Register via eSOMS website
- 2. Submitting Application
- 3. Making Payment
- 4. Evaluation
- 5. Downloading Approval

- END -

